

Short URL: <http://con.st/10018504>
[michaels](#)

Michaels Warns Customers Of Possible Data Breach

By [Laura Northrup](#) on May 5, 2011 11:35 AM 0 views



(AlishaV)

If you've shopped at a Michaels big-box craft store recently and used a credit or debit card, keep an eye on your statements, especially if you shopped in the greater Chicago area. The chain notified customers on its e-mail list earlier today about a possible PIN pad breach in Chicago that may apply to other stores as well.

Here's the message that went out to customers: just a warning to look out for suspicious charges.

"

Dear Michaels Customer:

Michaels has just learned that it may have been a victim of PIN pad tampering in the Chicago area and that customer credit and debit card information may have been compromised.

In the event that this is a more widespread issue, we are taking the precautionary measure of alerting all of our customers so that they may protect themselves. We recommend immediately contacting your bank and/or credit card company to check for and report any unauthorized charges, as well as seek their advice on how to protect your account in the event that your information has been taken. Additional information is available on the Federal Trade Commission website at <http://www.ftc.gov/bcp/edu/pubs/consumer/alerts/alt150.shtm>.

We sincerely regret any inconvenience this may have caused you, and we want you to know that we are working with law enforcement authorities in every way we can to help in the investigation. As always, we thank you for being a Michaels customer.

Thank you.

Sincerely,

*John B. Menzer
CEO, Michaels Stores*